

CRITTENDEN

# MEDICAL

## Insurance Conference

Sep. 21 - 23, Omni San Diego CA

INTINERARY

(AS OF JUNE 17)





## WEDNESDAY SEPTEMBER 21

**2:00-3:00pm**

*Session 105*

### **Roundtable Discussions**

Start the conference off right, with small group discussions designed to help you connect with other attendees and ask peers your most pressing questions. Choose from four groups — Telemedicine, Technology, COVID Claims, Emerging Risks. A moderator will guide the discussion. Coffee, sodas and snacks provided.

**3:30-5:30pm**

*Session 200*

### **OPENING WORKSHOP**

#### **Telemedicine Standards and Malpractice**

This interactive workshop will explore important differentiators between in-person delivery of medical encounters and suggested helpful strategies in understanding the liability and underwriting nuances of telemedicine.

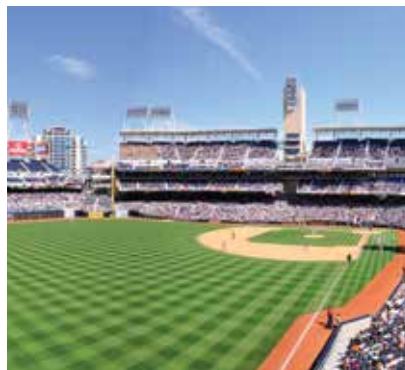
- Does telemedicine represent the future of medicine or is it a passing fad?
- How does the telemedicine encounter differ from in-person?
- Do clinical and operational standards differ?
- Where is there litigation exposure
- Is or should telemedicine be underwritten differently than in-person medical encounters?

**Moderators:** Victoria Vance, Partner, Tucker Ellis & Alice Epstein, Risk Management Thought Leader Jagady Blue, Deputy Head of Healthcare Claims, Bowhead Specialty Underwriters  
Deb Goldberg, Head of Healthcare, Lexington Insurance  
Robin Maley, Director, Patient Safety and Quality, Yale Health  
Rob Panza, Senior Healthcare Underwriter, CFC Underwriting

**5:30-7:00pm**

### **OPENING RECEPTION**

Join fellow attendees, speakers and sponsors for an evening of camaraderie, fun and great food. Open bar and heavy appetizers.



**7:00-10:00pm**

### **A NIGHT AT PETCO PARK:**

#### **Dinner and Game**

Join fellow attendees for a MLB baseball and good food at one of Major League Baseball's premier stadiums. Crittenden has reserved 100 seats for the Padres and St. Louis Cardinals. Start with dinner at 7pm featuring barbecue and an open bar. The game starts at 7:40pm.

Plus, explore the stadium, with its historic Western Metal Supply building, Beer Alley, a boardwalk-inspired zone with a beach and views of downtown. The hotel is connected to the stadium via a pedestrian bridge. Additional fee required.

*Included with VIP pass.*

**THURSDAY**

**SEPTEMBER 22**

**7:45-8:45am**

*Session 305*

### **Early Morning Coffee Roundtables**

Connect with other attendees over coffee to ask questions and network with peers. Tables organized by topic: Emerging Risks, Trials & Mediation, Technology.

**9:00-10:15am**

*Session 400*

### **OPENING KEYNOTE**

#### **Claims Frequency After Covid-19**

- How did claims frequency and severity change during COVID, and what is happening now?
- How did underwriting adjust to the changes and what to expect moving forward?
- What to expect in the future for both the nature and type of claims that will surface

**Moderator:** Stephanie Sheps, Vice President Claims, Coverys

Peter Kolbert, Senior Vice President, Claim and Litigation Services, Healthcare Risk Advisors

*More speakers to be added*

**10:15-10:45am**

### **MORNING BREAK**

Enjoy coffee, juices, fruit, and baked goods while mingling with speakers, sponsors and attendees.

**10:45-11:45**

*Session 501*

### **Macroeconomic Impacts on Medical Specialist Carriers**

- Impact of inflationary environment on MPL specialist carriers
- Double-whammy: stagflationary economic environment and impact on MPL carriers

**Moderator:** Chris Wojciechowski, Partner, TigerRisk Partners

Bruce Dmytrow, Senior Vice President, Global Healthcare, CNA Insurance

Bill Burns, Dir., Insurance Research & Consulting

*Session 502*

### **Legal Environment Post COVID**

- Post-pandemic early claim evaluation is slower, more expensive, and frequently incomplete
- Depositions have changed from in-person to remote and how Plaintiffs are leveraging this to drive outlier verdicts
- Is Virtual mediation working? If now, what's the solution?

**Moderator:** Drew Graham, Attorney at Law, Hall Booth Smith, P.C.

Dana Brubaker, Dana Brubaker, CNA Health Pro

Linda Fulop-Slaughter, Assistant Vice President, Claims Counsel, Sompco International



### Session 503

#### **Missed Opportunities: Overcoming Bias that Prevents Innovation**

From remote work to telehealth, we often fail to embrace technology or new ideas. Consider the bias or mindset that prevents us from seizing opportunities and learn to say 'yes' to current golden resources.

- Study 5 key MPL industry opportunities available for years that took 20+ years to embrace
- Consider what, why and how we reject solutions
- Recognize 5 current resources we are ignoring and how to overcome bias

**Moderator:** Jayme Vaccarro, Chief Risk Officer/ Executive Vice, Palo Alto Foundation Medical  
Richard Henderson, SVP Claims, TransRe  
Hala Helm, Healthcare Attorney, Risk Management Executive, Marsh  
Jean Paul Rebillard, President, MedPro Specialty

### 12:00-1:00pm

#### Session 601

#### **Are Health Care Providers Immunized from Covid-19 Liability?**

- One year later: What have we learned?
- Overview of test cases and recent decisions
- Exceptions to liability immunity

**Moderator:** Angeline Ioannou, Hartford  
Managing Partner, Lewis Brisbois Bisgaard & Smith LLP

Alona Croteau, Chief Claims Officer, Specialty & Surety, Cap Specialty  
Robert Tighe, Senior Claims Specialist, Coverys

#### Session 602

#### **Telling the Compelling Care Story and Modernizing Medical Demonstratives in Jury Trials**

- Juror Comprehension, Participation and Persuasion
- Witness Thought Process
- The Interactive Trial
- Demonstratives in a Post-Covid Courtroom

Noah Wick, National Director of Litigation Consulting, Trial Exhibits, Inc.

Richard Gabriel, President, Decision Analysis, Inc.

#### Session 603

#### **Medical Malpractice Claims Management**

- Identify and understand the myriad of factors impacting claims and effective management of claims
- Turn challenges into opportunities: effectively manage claims, capitalize on the factors within your control
- Learn creative ways to achieve quick and reasonable settlements

**Moderator:** Amy Evans, Executive Vice President, Intercare Insurance Services  
Mary Trinh, Claims Manager, Healthcare Claims, Beazley Group  
Frank Halliburton, Senior Claims Director, Envision Healthcare  
Heather McClure, Chief Risk Advisor, AON  
David Zielinski, VP Claims, MedPro Group

### 1:00-2:30pm

#### **NETWORKING LUNCHEON**

Meet new people or enjoy lunch with old friends at this optional gathering. Additional fee required.  
*Included with VIP pass.*

### 2:45-3:45pm

#### Session 701

#### **Time for the Talk: How to Avoid Sexual Abuse & Molestation Liability Losses**

- Batch claims, revival statutes, culture change and social inflation come together to create a perfect storm.
- Applications, underwriting best practices, innovative policy language, and opportunities to reduce vulnerability
- Assess and investigate the unknowns — look at what's already covered and mitigate existing risks.

**Moderator:** Michelle Foster Earle, resident & CEO, OmniSure Consulting Group  
Laura Luck Martinez, BSN, RN, MS, CPHRM, FASHRM, Executive Vice President, OmniSure  
Andrew Charron, Head of Healthcare, CapSpecialty Insurance  
Phillip Hawley, Human Services Leader, AJ Gallagher

#### Session 702

#### **Covid MPL Litigation Trends**

How Covid impacted litigation and what to expect moving forward:

- Impact of claims by industry: Nursing homes; Hospitals, Physicians
- Will there be a new wave of claims?
- Projections for future of claims/suits
- Is the biggest impact from COVID its effect in courtrooms rather than claims?
- Magic bullet for defense of COVID claims

**Moderator:** Paul Greve, Senior Director, Healthcare Risk, Markel Specialty  
Peter Cridland, Vice President, TransRe  
Olga Kats-Chalfant, Divisional Claims Manager, MedPro Group  
Lori Proctor, Attorney, Wilson Elser

#### Session 703

#### **Opioid Litigation: Liability, Risk Management and Coverage Issues**

- Opioid litigation update
- Insurance coverage implications
- Risk management/Claims management considerations
- Emerging Claims & Prescriber negligence

**Moderator:** Pamela Ferguson, Vice Chair, Life Sciences Practice, Lewis Brisbois  
Sonia Valdes, Vice President, Medmarc Insurance  
Mike Severyn, Regional VP, Claims, ProAssurance  
Paul Cosgrove, Partner, Life Sciences, Ulmer Berne

### 4:00-5:00

#### Session 801

#### **Using Technology to Reduce Medical Malpractice**

How technologies — such as surgical neuromonitoring, surgical robotics, and wearables — impact malpractice.

**Moderator:** Alice Epstein, Risk Management Thought Leader and Visionary  
Nir Gabay, Senior Vice President, Underwriting, Professional Liability, Admiral Insurance Group  
Ryann Elliott, Managing Principal, Euclid Life Sciences Specialty  
Rob Panza, Healthcare Underwriter, CFC Underwriting  
Matt Keris, JD, Chair, Electronic Medical Record and Audit Trail Practice Group, Marshall Dennehey  
Jason Launders, MSc, Director of Operations, Device Evaluation, ECRI  
Kate Klaus, Senior Risk Management attorney, FDA Specialist, Medmarc

#### Session 802

#### **Health Care Litigation and Negotiations**

The most recent strategies to successfully litigate and settle claims.

- Going on the offensive against the Plaintiff's trial tactics
- Meeting the expectations of today's juries
- Unique settlement strategies to set the stage for closure
- Negotiating inside and outside the mediation arena
- Why research matters to successful litigation and settlement

**Moderator:** Daniel Huff, Partner and Attorney, Huff Powell Bailey  
Tanya Springman, Med Pro Division Manager - Hospital/XS  
Janet Kennedy, Wellstar Healthcare

#### Session 803

#### **Medical Liability Reform: State of the Union**

Medical liability reform has been crucial for controlling burdensome rising malpractice premiums. Is it on the rise?

- What is the liability climate and innovative reforms that could complement traditional Medical Liability Reform provisions?
- Medical malpractice basics (state laws, elements of a claim, economic, noneconomic and punitive)
- Medical liability reforms and policy research perspectives
- Case studies for healthcare providers.

**Moderator:** Rebecca Adelman, Founder, Adelman Law Firm, PLLC  
Greg Cook, President, Future Care Risk Retention Group

### 5:00-6:30pm

#### **NETWORKING RECEPTION**

#### **Crittenden's 50th Anniversary**

**Celebration:** Rated as the highlight of the conference, this reception features open bars, heavy appetizers and plenty of time to meet speakers, sponsors and other attendees in a relaxed and intimate environment.



## FRIDAY SEPTEMBER 23

**8:00-9:00am**

*Session 905*

### **Breakfast Roundtables**

Enjoy a hot breakfast while meeting in small group discussions. Opportunity to network and ask questions. Choose from four groups: Emerging Risks, Claims Management, Legal, Technology. A moderator will guide discussion.

**9:15-10:15am**

*Session 1001*

### **Potential Liability for Physicians Using Artificial Intelligence**

- Implementation of AI in Digital Healthcare: Risks and claims examples
- Barriers to successful implementation, including dearth of evidence, learning curves and patient acceptance
- Legal and regulatory framework: Will CMS reimburse for AI related diagnosing/treating/prescribing?
- Risk management: Relying off of AI vs clinical judgment
- Underwriting: Pricing (high vs low risk functionality)

**Moderator:** Robert Panza, Healthcare Underwriter, CFC Underwriting  
Wayne Pan, Chief Medical Officer, myNurse  
Berach Stortvedt, Digital Health Client Executive, Marsh McLennan Agency

*Session 1002*

### **Virtual Trials & Mediations: The Impact and Implications of Covid**

Impact on the medical malpractice space from multiple perspectives. Can we now draw conclusions?

- Impacts on Claims (Expense and Severity)
- Impacts on Coverage. (Policy language/ Exclusions)

- Impacts on Underwriting. (Impact on premiums/insured considerations)

**Moderator:** Gary J. Leonard, MA, AIC, CCP, Executive Vice President & National Director of Account Management, GB Healthcare  
Jason Opat, Head of Healthcare, Vantage Risk  
Alona Croteau, Chief Claims Officer - Specialty & Surety, Cap Specialty  
Matthew Shindell, Partner, Spectar Garden

**10:15-11:00am**

### **MORNING BREAK & SPONSOR GIVEAWAYS**

Enjoy coffee, fruit and baked goods while mingling with speakers, sponsors and attendees. Sponsors will announce the winners of various prizes.  
**Must be present to win.**

**11:00-12:00pm**

*Session 1100*

### **CLOSING KEYNOTE**

### **A Future Outlook: Technology, Disruption, A.I., & Emerging Risks**

Disruptive technology, like A.I., has transformed medical insurance and could have an even bigger impact in the future. This forward-looking panel will delve into the biggest challenges — emerging risks — and opportunities and forecast the near future.

**Moderator:** Robert Allen, President & CEO, Pro Praxis Insurance  
Nir Gabay, Senior Vice President, Underwriting, Professional Liability, Admiral Insurance Group  
Rob Kauffman, President, Healthcare Risk Advisors  
John Livatino, US Focus Group Leader, Medical & Life Sciences, Beazley Group



## How to register:

**Online:** [CrittendenInsurance.com](https://CrittendenInsurance.com)

**Call:** 800-857-1916

**e-mail:** [Info@CrittendenResearch.com](mailto:Info@CrittendenResearch.com)

